

Design Leader with 8+ years of experience, including 5+ years in leadership roles, delivering innovative B2B solutions. Expertise in user-centered design, accessibility, and Agile methodologies. Proven ability to lead cross-functional teams, drive product strategy, and enhance user satisfaction. Strong communication and stakeholder management skills.

EXPERIENCE

Mar 2018 - Present

Principal Consultant Experience Design

Slalom
Detroit, Michigan

Led cross-functional teams of designers, developers, and product managers to deliver multiple B2B solutions, ensuring alignment with client goals and strategic objectives.

Defined and executed product strategy, roadmap, and development processes to drive innovation and ensure successful project delivery.

Provided strong people leadership, mentoring team members, and fostering a collaborative and high-performing work environment.

Managed client relationships, coordinating stakeholder communications and ensuring deliverables met expectations and deadlines.

Ensured all solutions adhered to accessibility standards, implementing best practices to create inclusive user experiences (WCAG, ARIA).

Managed resource planning, capacity management, and performance reviews to support team growth and project needs.

Mar 2016 - Mar 2018

UX Designer

Nexient
Ann Arbor, Michigan

Designed user-centered interfaces and interactions for a range of B2B applications, enhancing usability and user satisfaction.

Collaborated with product managers, developers, and stakeholders to define and clarify project requirements.

Created wireframes, prototypes, and design specifications to effectively communicate ideas and facilitate development.

Supported Agile development processes by actively contributing to sprint planning and review sessions.

2015 - 2016

Junior Developer

Nexient
Ann Arbor, Michigan

2014 - 2015

Web Developer/Programmer I

Central Michigan University
Mount Pleasant, Michigan

2013 - 2014

Web System Analyst

Central Michigan University
Mount Pleasant, Michigan

EDUCATION

Bachelor's Degree Computer Science

Central Michigan University
Mount Pleasant, Michigan

EXPERTISE

- Customer Research
- Usability Testing
- User Flows
- Design Systems
- Service Design
- Responsive Web
- People Leadership
- Visual Design
- Prototyping
- Design Thinking
- Design Ops
- Strategic Planning
- Product Development

INDUSTRIES

- Automotive
- Manufacturing
- Real Estate
- Home Improvement
- Finance
- Utilities